

New House Connection Process & Pricing

LBNCo is a National Telecommunications Carrier providing networks and services to over 100,000 businesses and homes in each state. With over 20 years' experience in delivering mission critical systems to customers throughout Australia, LBNCo's pedigree is designing, building and managing these systems for our Corporate and Wholesale partners.

How do I get connected?

Step 1 – Prior to construction it is essential that you download, read, and share with your builder our LBNCo FTTP Owners Flyers & cabling guides which are located on our website at the following web address <http://www.lbnco.com.au/connecting-your-home-is-easy/>

Step 2 – Once your house reaches lockup please contact any of the service providers listed below to arrange the connection of your property for free to air TV, Internet, and telephone services.

Step 3 – Our technician will visit the site and install our equipment to complete the connection. You will be asked to accept the work and sign a job sheet indicating the work has been completed to your satisfaction.

Step 4 - LBNCo will advise the RSP that the onsite connection is now complete and ready for services. We provide them with details of the installation so that they can invoice you.

Step 5 - The Retail Service Provider will contact you to advise that the connection is complete. Your services are now active.

New Pricing

LBNCo will be launching a streamlined pricing model - from 1st November 2015 that will lower the cost of connecting your house to the SuperFast network. LBNCo's suggested pricing to Retail Service Providers (RSP's) is listed below. LBNCo is not able to set the price charged by RSP's and in some cases pricing may vary from LBNCo's suggested rates.

Service Type <small>Ordered from the RSP</small>	Connection Fees <small>Suggested Retail Price</small>
Internet + Phone + TV	\$99
Internet + TV	\$199
Phone + TV (One Off)	\$299
TV Only	\$499
TV Only – Payment Plan (12 Month)	\$199 Deposit + \$25/month

Retail Service Providers - RSP's

The following Retail Service Providers are active as at 1st November 2015

RSP	Website	Phone	Estate Technology
Fuzenet	fuzenet.com.au	1300 881 917	HFC, FttP, VDSL
Exetel	exetel.com.au	1300 788 141	FttP, VDSL
Active Utilities	activeutilities.com.au	1300 587 623	FttP, VDSL
AusBBS	ausbbs.com.au	1300 775 828	FttP, VDSL
Clear Networks	clearnetworks.com.au	1300 855 215	FttP, VDSL
Varsity Internet	varsityinternet.com.au	1300 677 852	FttP, VDSL
Activ8Me	activ8me.net.au	1300 760 219	FttP, VDSL
Harbour ISP	harbourisp.com.au	1300 881 917	FttP, VDSL

For more information visit www.lbnco.com.au/residents or call our connections team **1300 797 027**